



BENNANE SHORE  
HOLIDAY PARK + SPA



Safer Stays





At Bennane Shore we pride ourselves on our five star service and cleanliness however as a result of the Covid-19 outbreak we are introducing enhanced cleaning measures to make your stay a '**Safer Stay**'. Take a look at some of the measures we have put in place.





## What we're doing for you:

**Safer Check In:** We will minimise contact upon arrival and you will be greeted by a receptionist behind a protective screen

**Enhanced Cleaning:** Lodges are deep cleaned by our housekeeping team who have been Covid-19 trained and wear appropriate PPE. After cleaning, lodges are 'fogged' with an anti-viral sanitiser to ensure all areas and items are sanitised

**Removal of non-essential items:** We have temporarily removed non-essential items in our lodges such as extra cushions, throws, ornaments and brochures

**Safer Check Out:** Keys can be dropped off in our key return box at Reception.



## What we're doing for you (cont):

**Social Distancing:** Please adhere to current social distancing rules when out and about onsite. Our Spa and Leisure facilities have social distancing measures in place for you and our team to follow. Please note that this may limit the number of people allowed in one area at any one time.





## What you can do to help:

**Check In:** Minimise the number of people in your group coming into reception to check in

**Bedding on Check Out:** We ask that you strip all the beds in the lodge, excluding Mattress and Pillow protectors, and place into the blue bags provided in the wardrobe

**Ventilation on Check Out:** Weather permitting we ask that guests leave all the windows on the latch to ensure ventilation before our housekeeping team enters

**Social Distancing and Hygiene:** Please respect all social distancing and hygiene rules which are in place throughout the Park

Contactless does not mean Humanless. If you have any questions during your stay please do not hesitate to pop into Reception.

# BOOK WITH CONFIDENCE



**Holiday Balance:** Holiday balances payable 4 weeks prior to arrival

We continue to monitor the government's advice on public health measures. If you need to cancel your booking because Scottish Government public health measures mean you are not allowed to travel or if the park has to close, you will be able to choose any of the following options:

**Change your Dates:** We know that you were really looking forward to your stay with us and hope that you come back when you can. If the cost of your new dates is more than your previous stay, then the difference in price is payable. Likewise if your new dates are less than your current stay, we will add this as a credit to your account for you to spend onsite during your stay

**Full Refund:** We will refund your stay if you do not wish to change your dates